

Check for updates

Research Paper

# Mediating Role of Organic Labeling Awareness and Food Safety Attitudes in the Correlation Between Green Product Awareness and Purchase Intentions

SAGE Open October-December 2021: I-12 © The Author(s) 2021 DOI: 10.1177/21582440211061565 journals.sagepub.com/home/sgo

**\$**SAGE

Wong Ming Wong lo and Shian-Yang Tzeng lo

#### **Abstract**

Improving consumer trust is critical for enhancing purchase intentions. This study assessed the effect of organic labeling awareness and food safety attitudes as mediating variables on the relation between green product awareness and organic food purchase intentions among consumers. The research sample comprised 404 respondents from Shantou, Shenzhen, and Guangzhou, China, collected by systematic random sampling. Structural equation modeling was used to analyze research data. First, green product awareness did not influence organic food purchase intentions. Second, organic labeling awareness and food safety attitudes mediated the relationship between green product awareness and organic food purchase intentions. The findings indicate that organic labeling awareness and food safety attitudes directly influenced consumers' organic food purchase intentions while they were aware of green products.

## **Keywords**

China, purchase intentions, green product awareness, organic labeling awareness, food safety attitudes

#### Introduction

In response to a rapidly growing global organic agriculture market (Jeyakumar Nathan et al., 2021; Liang, 2016; Meemken & Qaim, 2018), this study focused on consumers purchasing green products, specifically organic foods. Various studies have demonstrated a relationship between environmental potential and organic food consumption (De-Magistris & Gracia, 2016; Feng et al., 2012; McCarthy et al., 2016; Misra & Singh, 2016; Thøgersen et al., 2017). Consumers' attitudes and intentions toward organic food purchases have been impacted by the psychological benefits of giving and self-expressive organic purchasing, representing their environmental preservation behavior. Environmental concerns and health consciousness also influence consumer attitudes, leading to a desire to purchase organic foods (Boobalan et al., 2021; Jeyakumar Nathan et al., 2021). Therefore, the three main themes that establish the underlying basis of the overall study are discussed, namely, (1) green products, (2) organic food market size, and (3) factors influencing organic food consumers' purchase intentions.

First, compared with non-green products, green products minimize adverse effects on the environment and human health (Dahlstrom, 2011; Durif et al., 2010). Green products are produced in an environment-friendly manner and are typically associated with the concept of reduce, reuse, and

recycle, also known as the 3Rs (Ottman, 2004, 2011). According to the definition, green products can be categorized as (1) organic products, (2) reused products, (3) remanufactured products, (4) environment-friendly products such as those with a water footprint or carbon footprint certified. In other words, organic food is classified as one type of green product (Dahlstrom, 2011; Durif et al., 2010) and emphasizes health issues to reduce environmental impacts (Jeyakumar Nathan et al., 2021; Polenzani et al., 2020; Quah & Tan, 2009).

Second, the value of the organic food market reportedly reached US\$110.25 billion in 2016 and is projected to grow to US\$262.85 billion by 2022 (TechSci Research, 2017). The organic packaged food market was reported to be worth US\$14.5 billion in the United States alone in 2016, increasing to US\$15.4 million in the subsequent year (Organic Trade Association, 2018b). Similarly, the organic packaged food market in China also recorded an increase from

<sup>1</sup>Krirk University, Bangkok, Thailand

<sup>2</sup>Guangdong University of Finance and Economics, Guangzhou, P.R. China

#### **Corresponding Author:**

Shian-Yang Tzeng, School of Greater Bay Area Film and Television Industry, Guangdong University of Finance and Economics, 21 Luntou Road, Guangzhou, Guangdong 510320, P.R. China. Email: 894303825@qq.com

US\$2.3 billion in 2016 to US\$2.7 billion in 2017 (Organic Trade Association, 2018a). China accounted for 6% of the global organic market in 2014, after the United States (43%), Germany (13%), and France (8%), according to data from the Research Institute of Organic Agriculture (Heinze, 2018). In 2013, China had approximately 3.5 million hectares of certified organic farmlands (Daxue Consulting, 2016). These data indicate that the organic food market in China is growing; the motivation for this study was to explore the organic food market from the perspective of Chinese consumers.

Third, regarding the influential factors of the organic foods' purchase attitudes and purchase intentions, price and trust are notable factors influencing organic food purchase intentions among consumers (Cucchiara et al., 2015; Teng & Wang, 2015). Among the identified factors, price is arguably the most influential with respect to consumers' organic food preferences (Cucchiara et al., 2015). Excluding the price factor, the consumption of food itself is associated with different environmental impacts (Liu, Yan, et al., 2017). Furthermore, consumers perceive organic foods as safer consumption options than non-organic foods (Liang, 2016).

Attitudes to food safety simply influence consumers' purchase intentions and behaviors (Hsu et al., 2016; Yeung & Yee, 2012). Consumers aware that organic foods are produced without chemicals and pesticides (Quah & Tan, 2009) and with minimal environmental consequences demonstrated a propensity for purchasing organic foods despite their premium prices (Liang, 2016). In particular, in China, food safety became a notable topic among consumers after the 2008 milk formula scandal (Ramzy & Yang, 2008). Chinese consumers have experienced numerous food safety incidents. For example, in 2014, Shanghai Husi Food provided expired beef and chicken products to McDonald's, Papa John's, Burger King, KFC, and Pizza Hut in several Chinese cities (Jenkins, 2014).

Aside from price and food safety, it has also been extensively demonstrated that consumers develop trust in products based on the organic labeling and control systems for physical and environmental health, which are typically certified by an authorized third party or government agency (Liu, Yan, et al., 2017). Labeling is an effective tool for informing and assisting consumers in decision-making, which in turn leads to organic food consumption (Meemken & Qaim, 2018; Sogari et al., 2015). Furthermore, trust in organic labeling positively impacts consumers' purchase intentions through their attitudes toward organic food (Liang, 2016; Teng & Wang, 2015). In other words, organic labeling awareness influences consumers' purchase intentions, including their willingness to pay a premium for organic foods (Cagalj et al., 2016; Nuttavuthisit & Thøgersen, 2017; Wang et al., 2017).

This study focused on organic labeling awareness and food safety attitudes as mediating variables to examine the relationship between green product awareness and organic food purchase intentions. A research question was posed to accurately assess whether organic labeling awareness and food safety attitudes enhance consumers' organic food purchasing intentions. The objective of the study examined that (1) organic labeling awareness mediates the relationship between green product awareness and organic food purchase intention and (2) food safety attitudes mediates the relationship between green product awareness and organic food purchase intention in terms of the Theory of Planned Behavior, TPB (Ajzen, 1991). Three hypotheses were proposed to evaluate the mediating effects of organic labeling awareness and food safety attitudes.

## Literature Review

Numerous studies have demonstrated that trust, food safety, environmental concerns, and health concerns can influence consumers' organic food purchase intentions and consumption behaviors (De-Magistris & Gracia, 2016; Feng et al., 2012; McCarthy et al., 2016; Misra & Singh, 2016; Thøgersen et al., 2017). Aside from these factors, demographic profile attributes, such as income and age, also influence consumers' organic food purchase intentions and behaviors (Joshi & Rahman, 2015; McCarthy et al., 2016).

Consumer behavior is complex and involves a multidimensional decision-making process, highlighting the necessity of assessing consumer behavior across diverse contexts of food consumption (Joshi & Rahman, 2015; Liang, 2016). The adoption of multifaceted perspectives, especially the integration of prominent behavioral theories, substantially enhances marketers' understanding of consumers' purchase intentions and consumption behaviors (Joshi & Rahman, 2015; Li & Zhong, 2017). On the basis of this review, in this study, the TPB was employed in the research design, as presented in Figure 1. The TPB was deemed adequate for predicting consumers' behaviors through their intentions (Ajzen, 1991; Ajzen & Kruglanski, 2019). The TPB consists of five key components, namely (1) behavior, (2) intention, (3) attitude toward the behavior, (4) subjective norms, and (5) perceived behavioral control. The study combined three factors to account for subjective norms and attitudes toward the behavior: (1) green product awareness, (2) organic labeling awareness, and (3) food safety attitudes. On the basis of this research framework, organic labeling awareness and food safety attitudes were adopted as mediators for intervening in the relation between green product awareness and organic food purchase intentions.

### **Purchase Intention**

Purchase intention is the willingness to pay for a product or service in the future (Joshi & Rahman, 2015). As a measurement, purchase intention forecasts consumers' purchasing processes. Thus, purchase intention reveals when consumers are willing to pay for a product or service in the future (Barber et al., 2012).

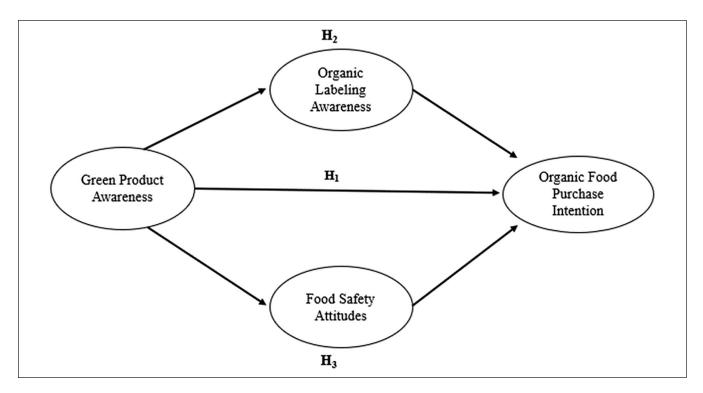


Figure 1. Research framework.

Numerous studies have demonstrated the influence of psychographic factors on consumers' intentions to purchase green products (Cucchiara et al., 2015; Hsu et al., 2016; Liang, 2016; Teng & Wang, 2015; Wong & Zeng, 2015). For example, Hsu et al. (2016) revealed that consumers' awareness, specifically, food safety concerns and subjective knowledge of organic products, significantly influenced their purchase intentions and attitudes toward organic foods. Moreover, consumers' attitudes toward organic foods and health consciousness also significantly influenced their organic food purchase intentions. Wong and Zeng (2015) assessed the influence of remanufactured products' price and quality on consumers' purchase intentions. They concluded that the price rather than the quality of remanufactured products significantly influenced consumers' purchase intentions, moderating consumers' income.

Therefore, these studies reaffirmed the influence of consumers' attitudes and awareness on their purchase intentions. In consideration of this, consumer purchase intention was employed as the dependent variable in this study.

# **Green Product Awareness**

Consumer attitudes toward recognizing the definition and varieties of green products are reflected in green product awareness (Dahlstrom, 2011; Oliver & Lee, 2010; Suki, 2016). Consumers with knowledge of green products can translate their attitude toward green product awareness into purchase intentions, given their ability to distinguish green

products from non-green products in the market (Suki, 2016). Green products have two prominent features: they (1) minimize environmental consequences (including in their production and manufacturing processes), and (2) minimize consequences for human health (Dahlstrom, 2011; Maichum et al., 2016; Oliver & Lee, 2010). Therefore, compared with non-green products, green products offer advantages in terms of quality and safety for both the environment and human health (Borin et al., 2013).

Consumer attitudes toward understanding the concept and varieties of green products are reflected in their green product awareness (Jeyakumar Nathan et al., 2021; Liang, 2016; Maichum et al., 2016; Polenzani et al., 2020; Sogari et al., 2015). For example, Liang (2016) demonstrated the direct influence of attitudes toward organic foods on consumers' organic food purchase intentions, which were influenced by the fact that organic foods do not contain chemical or pesticide residues. In another study, environmental, health, and safety concerns influenced Indian consumers' organic food purchase intentions (Sondhi, 2014). Specifically, when consumers were concerned about protecting their environment, environmental protection awareness indirectly influenced their organic food purchase intentions through their attitudes toward organic foods (Chen et al., 2018; Liang, 2016). Furthermore, organic food purchase is linked to environmental concerns and health consciousness, as evidenced by consumers' social perceptions of psychological advantages because purchasing organic foods entails strong environmental protection intentions (Boobalan et al., 2021; Jeyakumar Nathan et al., 2021).

In short, consumers' attitude and awareness of green products that are environmentally concerned and possess environmental knowledge to demonstrate a propensity to consume green products (Maichum et al., 2016; Mancini et al., 2017) and intentions to purchase these green products, specifically, organic foods (Kouy et al., 2016; Li & Zhong, 2017; Oliver & Lee, 2010). Hence, green product awareness was employed as an independent variable in this study. Therefore, the following hypothesis is proposed for testing:

H<sub>1</sub>: Green product awareness significantly influences consumers' organic food purchase intentions.

# **Organic Labeling Awareness**

By reading labels, consumers are able to identify and recognize product features and acquire useful information from suppliers. In other words, the function of labels is to serve as a communication channel between producers and consumers (Sogari et al., 2015). Various green labels, such as green logos, eco-labels, energy labels, and organic labels (Borin et al., 2011), currently serve as certificates of green products (Castka & Corbett, 2016). This paper only focuses on organic labeling certification. Specifically, organic labeling certification has two distinct benefits: perceived health and environmental protection (Liu, Yan, et al., 2017; Sogari et al., 2015). Notably, organic labeling is certified by an authorized third party or government agency, which provides consumers with a sense of "reassurance" about organic foods' safety and quality (Castka & Corbett, 2016).

Studies have revealed that consumers obtain clear information on environmental protection and perceived health through organic labeling (Khare et al., 2013; Quah & Tan, 2009). Organic labeling provides clear and positive environmental messages, heightening consumer interest in certified organic products (Khare et al., 2013). Such labeling assures consumers that the production and manufacturing processes involved are certified organic (Purohit, 2012) because the organic labeling includes a product evaluation system (tracking system) (Borin et al., 2011). In other words, organic labeling can increase trust between producers and consumers (Liang, 2016; Teng & Wang, 2015).

Concerning the objective of this study, as previously mentioned, the function of organic labeling is to provide information about environmental protection (Khare et al., 2013) and health (Quah & Tan, 2009). In addition to consumers' trust, organic labeling awareness directly influences consumers' intentions to purchase organic food (Irandoust, 2016; Liang, 2016; Teng & Wang, 2015).

Furthermore, when organic consciousness consumers read organic labels on products, they realize the safety and quality of organic foods they plan to purchase (Borin et al., 2011; Liang, 2016). Therefore, this study formulates that organic labeling awareness affects consumers' purchase of organic food because it arouses the perceived value of

environmental protection and health (Purohit, 2012). Hence, the following hypothesis is proposed:

H<sub>2</sub>: Organic labeling awareness mediates the relationship between green product awareness and consumers' organic food purchase intentions.

# Food Safety Attitudes

According to Cheng et al. (2017, p. 60), "food safety is part of the concept of food and nutrition security." Food safety is part of consumers' purchasing experiences (Feng et al., 2012). Food safety incidents significantly enhanced their food safety concerns (Yin et al., 2016), which explains why food safety attitudes are regarded as significant factors influencing consumers' awareness, attitudes, perception, and behaviors as well as their choice of food products (Feng et al., 2012; Langiano et al., 2012; Yeung & Yee, 2012).

The prerequisites of consumers' green behaviors involve knowledge of organic foods and awareness of green consumption lifestyles (Liu, Yan, et al., 2017; Wang & Gao, 2017). For example, Feng et al. (2012) assessed how various factors, including the price, quality, and safety of grapes, influenced purchase intentions among consumers in China, revealing that consumers' intentions to pay a premium to ensure that safety was prioritized over the other two factors. Consumers today are equipped with knowledge of food safety, risk perception of foodborne diseases, and environmental protections (Langiano et al., 2012). Specifically, female Chinese consumers or Chinese consumers with children or high household incomes demonstrated a propensity to be concerned about food safety and had higher-than-average purchase intentions for organic foods (Wang & Gao, 2017).

However, consumers whose purchase intentions were self-driven by food safety and environmental concerns tended to purchase green products at premium prices (Liu, Yan, et al., 2017). Knowledge of organic foods, health consciousness, and food safety concerns influenced consumers' organic food purchase intentions (Hsu et al., 2016). Langiano et al. (2012) revealed similar findings in Cassino, Italy, where consumers who were married, homemakers, or consumers living with children, the elderly, or pregnant women tended to be more concerned about foodborne diseases and pathogens for food safety reasons.

Therefore, food safety attitudes are notable factors that directly influence consumers' organic food purchase behaviors. Consequently, this study employed food safety attitudes as a mediating variable to assess their influence on the relationship between green product awareness and organic food purchase intentions. After the milk formula scandal in 2008, food safety became a serious concern in China and continues to attract massive attention. Specifically, after the 2008 milk formula scandal, Chinese consumers have had intense apprehensions about food, and

Table 1. Demographic Profile of Respondents.

Characteristics	Frequency (N=404)	Percentage (%)
City		
Shenzhen/Guangzhou	236	58.4
Shantou	168	41.6
Sex		
Male	168	41.6
Female	236	58.4
Age		
18–25	211	52.2
26–30	54	13.4
31–35	48	11.9
36-40	27	6.7
41–45	23	5.7
46–50	21	5.2
51 and above	20	5.0
Education level		
High school	78	19.3
Diploma	77	19.1
Undergraduate	219	54.2
Postgraduate	30	7.4
Marital status		
Single	247	61.1
Married	157	38.9
Monthly income (CNY)		
Less than 4,000	145	35.9
4,001-8,000	128	31.4
8,001-12,000	69	17.1
More than 12,000	62	15.3

their demands for safe foods have become a priority (Jenkins, 2014; Ramzy & Yang, 2008). The following proposed hypothesis was tested in this study:

H<sub>3</sub>: Food safety attitudes mediate the relationship between green product awareness and consumers' organic food purchase intentions.

# **Methodology**

## **Data Collection**

To better represent the population of Guangdong province, China, three cities, Shantou, Shenzhen, and Guangzhou, were selected. Data collection was conducted for four weekends at shopping malls and residential areas in designated cities via systematic random sampling. Every tenth customer or resident was invited to participate in the survey at the data collection locations. This study collected 445 participants. Forty-one responses were eliminated because they were inconsistent or too many data were missing. Finally, an effective sample size of 404 respondents was obtained. The details of respondents' demographic profiles are presented in Table 1.

### Instrument

The overall instrument was developed in Mandarin, which is a common language used for speech, reading, and writing in China. An English translation of the instrument is provided in Table 2. Before the actual data collection, a pilot study involving 82 respondents was conducted to assess the validity and reliability of the instrument. This study adopted a self-reported approach for questionnaire survey completion. It took between 10 and 15 minutes for respondents to complete the questionnaire.

The instrument was composed of two sections. The first section was composed of 12 items, which focused on (1) green product awareness (three items), (2) organic labeling awareness (three items), (3) food safety attitudes (three items), and (4) organic food purchase intentions (three items). The respondents were required to provide their responses according to a five-point Likert scale, with one indicating "strongly disagree" and five indicating "total agreement." In the second section, respondents were required to provide information about their location (city), sex, age, education level, marital status, and monthly income.

This study focused on green products and organic vegetables in particular. The following statement was provided in

Table 2. Constructs and Scale Items of the Instrument.

Construct	Scale item		
Organic labeling awareness	(1) Organic labeling can identify the differences between organic vegetables and non-organic vegetables.		
	(2) Organic labeling can guarantee the safety of vegetables.		
	(3) Organic labeling can guarantee the quality of vegetables.		
Food safety attitude	(I) I often worry about food safety and quality problems.		
	(2) I worry about the current quality and safety of vegetables in the marketplace.		
	(3) I understand that long-term consumption of excessive pesticide residues in vegetables may cause chronic poisoning to the body.		
Green product awareness	(1) I can identify organic vegetables based on the certified organic label or logo.		
	(2) I understand the definition and production standards of organic vegetables.		
	(3) I know the difference between organic vegetables and non-organic vegetables.		
Organic food purchase intention	<ol> <li>I would consider buying organic vegetables with organic labeling or logo certification.</li> <li>I am willing to purchase organic vegetables with certified organic labeling or logo.</li> <li>For safety reasons, I am willing to buy vegetables with organic labeling or logo.</li> </ol>		

the introductory section of the instrument: "Organic vegetables do not use pesticides, fertilisers, hormones, genetically modified seeds, and genetically modified technologies during planting." Subsequently, the respondents were required to indicate whether they understood what organic vegetables were to distinguish the respondents in terms of their understanding of organic vegetables. Responses of "yes" and "no" were provided for the following question: "Do you understand the meaning of organic vegetables?" Respondents who answered "no" were excluded from the study.

# **Data Analysis Process**

Structural equation modeling (SEM) was employed to examine the measurement model and to estimate structural coefficients (Byrne, 2010) using IBM SPSS AMOS (version 24). According to Chin (1998, p. 7), SEM provides the flexibility to address the interaction between theory and acquired data, including "(1) to model the relationships between multiple predictors and criterion variables; (2) to construct unobservable latent variables; (3) to model errors in the measurement for observed variables; (4) to statistically test a prior substantive and measurement assumption against empirical data."

A two-step SEM procedure was applied (Anderson & Gerbing, 1988; McDonald & Ho, 2002). First, a confirmatory factor analysis (CFA) was conducted to examine the validity and reliability of the measurement model based on goodness of fit for both the measurement and structural models. Also, seven common indices were used to assess goodness of fit for the measurement and structural models (Jackson et al., 2009): (1) the ratio of the chi-squared test value to the that of the degree of freedom ( $\chi^2/df$ ); (2) the goodness of fit index (GFI); (3) the adjusted GFI (AGFI); (4) the comparative fit index (CFI); (5) Tucker–Lewis index (TLI); (6) the root mean square error of approximation; and (7) standardized root mean square residual.

Second, the study examined the structural model for the hypothesis tests. In numerous mediation studies, researchers have considered the Baron and Kenny' causal steps' procedure. However, the procedure has received several criticisms (Hayes, 2009; MacKinnon et al., 2002). The procedure was said to be incapable of assessing multiple mediating variables simultaneously and produced a high Type I error rate due to its low statistical power. Moreover, path a and path b are assumed to differ from zero based on a (significant) criterion with an indirect effect on the path that links X to M or M to Y. Thus; the Sobel test has often been recommended as an additional step to examine the indirect effect on a and b, provided that the sampling distribution of the indirect effect is normal (Hayes, 2009). However, the sampling distribution of the indirect effect on ab is often skewed (Hayes, 2009), which explains why the bootstrapping procedure and the empirical M-test (distribution of product approach) are considered to be better alternatives. As illustrated in Figure 1, this study assessed the influence of two mediating variables, namely organic labeling and food safety attitudes. Thus, the bootstrapping procedure was performed to assess the mediating effects of these variables (Hayes, 2009; MacKinnon et al., 2002).

#### Results

# Measurement Model

Three key aspects should be considered when performing CFA: composite reliability (CR), convergent validity (average variance extracted, AVE), and discriminant validity (Fornell & Larcker, 1981). According to Fornell and Larcker (1981) and Hair et al. (2019), the cut-off value for CR is .70, and AVE should exceed .50. As for discriminant validity, the diagonal elements in the matrix, also known as the square roots of AVE, should exceed the values of their corresponding rows and columns in Tables 3 and 4. Table 3 demonstrates

Table 3. The Measurement Model of Outer	Loadings, Squared Multiple Correlation,	Composite Reliability, and Average Variance
Extracted.		

Construct	Item	Unstd.	S.E.	z-Value	Þ	Outer loadings	SMC	CR	AVE
GP	QI	1.000				.777	.604	.833	.628
	Q2	1.125	.077	14.521	***	.911	.830		
	Q3	.839	.063	13.347	***	.671	.450		
PI	QI	1.000				.848	.719	.920	.794
	Q2	1.114	.045	24.845	***	.953	.908		
	Q3	1.054	.047	22.607	***	.869	.755		
OL	QI	1.000				.686	.471	.879	.711
	Q2	1.504	.096	15.606	***	.975	.951		
	Q3	1.310	.083	15.822	***	.844	.712		
FS	Q١	1.000				.860	.740	.821	.608
	Q2	.973	.069	14.084	***	.820	.672		
	Q3	.723	.058	12.367	***	.643	.413		

Note. FS=food safety attitudes; OL=organic labeling awareness; PI=organic food purchase intention; GP=green products awareness. P=001.

Table 4. Results of Composite Reliability, Convergence Validity, and Discriminant Validity.

	Composite Convergence reliability validity		Discriminant validity				
Construct	items	CR	AVE	SF	OL	PI	GP
FS	3	.821	.608	.780			
OL	3	.879	.711	.348	.843		
PI	3	.920	.794	.404	.373	.891	
GP	3	.833	.628	.321	.350	.267	.792

Note. The diagonal elements represent the square roots of AVE; the off-diagonal elements are the correlation estimates. FS=food safety attitudes; OL=organic labeling awareness; PI=organic food purchase intention; GP=green products awareness.

that the data are not influenced by Heywood cases, which are positive and significant, reflected by outer loadings from each item (Kolenikov & Bollen, 2012). The CR, convergent validity (AVE), and discriminant validity are presented in Table 4 and have satisfied their respective requirements.

## Structural Model and Testing of Hypotheses

As presented in Table 5, this study's measurement and structural models demonstrated goodness of fit and data adequacy for hypothesis tests. The obtained data met the requirements for Goodness of Fit based on the recommended criteria (Byrne, 2010; Hair et al., 2019; Hooper et al., 2008).

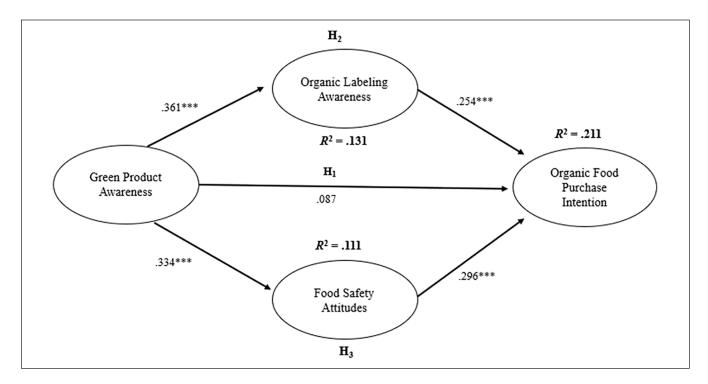
The obtained results for testing  $H_1$  are presented in Figure 2 and Table 6, which reveals the following findings: (1) green product awareness did not influence organic food purchase intentions; (2) green product awareness influenced organic labeling awareness and food safety attitudes; (3) organic labeling and food safety attitudes influenced organic labeling awareness. Thus,  $H_1$  was rejected. Furthermore, the  $R^2$  is .211 on purchase intentions, indicating that the purchase intentions can be explained 21.1% of variations by organic labeling awareness and food safety attitudes.

According to Table 6, the path a and b of organic labeling awareness and path a and b of food safety attitude, the recommended sample size for a mediation study is at least 162 individuals (Fritz & Mackinnon, 2007); the sample size in this study satisfied related requirements.

Regarding the analysis of the mediation variables, Table 7 presents the obtained results for the bootstrapping procedure for testing H<sub>2</sub> and H<sub>3</sub>. The procedure involved 1,000 bootstrap samples (Hayes, 2009). The study subsequently assessed the indirect, direct, and total effects in terms of percentiles and bias-corrected confidence intervals: if the lower and upper bounds did not include zero, then statistical significance was achieved (Hayes, 2009). Based on the obtained results presented in Table 7, H<sub>2</sub> and H<sub>3</sub> were accepted.

The obtained results in Table 7 reveal that the total indirect effect of either organic labeling awareness or food safety attitudes on organic food purchase intentions was significant. Because green product awareness did not influence organic food purchase intentions, these mediators contributed to the total mediation effect on the relationship between green product awareness and organic food purchase intentions. Furthermore, food safety attitudes explained 51.8% of the total indirect effect on organic food purchase intentions, and

Fit index	Recommended criteria	Measurement model	Structural model	
$\chi^2/df$	<3.0	1.606	2.018	
GFI	>.90	.969	.960	
AGFI	>.90	.950	.936	
CFI	>.90	.989	.982	
TLI	>.90	.985	.975	
RMSEA	<.08	.039	.050	
SRMR	<.08	.038	.069	



**Figure 2.** Standardized path coefficients of the SEM model. \*\*\*p < .001.

organic labeling awareness explained 48.2% of the total indirect effect on organic food purchase intentions.

#### **Discussion and Conclusion**

This study identified significant factors influencing organic food purchase intentions among consumers exhibiting green product awareness. In addition, the study assessed the significance of organic labeling awareness and food safety attitudes as mediators in the relationship between green product awareness and organic food purchase intentions.

In response to the results in Tables 6 and 7, the study concluded that (1) green product awareness did not influence organic food purchase intentions, (2) organic labeling awareness mediated the relationship between green product awareness and organic food purchase intentions, (3) food safety attitudes mediated the relationship between green product

awareness and organic food purchase intentions, and (4) the effect of the two mediating variables, organic labeling awareness, and food safety attitudes, made up the total mediation effect on the relation between green product awareness and organic food purchase intentions. Furthermore, as shown in Figure 2, both mediating variables, organic labeling awareness and food safety attitudes explained 21.1% of the total variation in organic food purchase intentions. Nevertheless, organic labeling awareness significantly influenced organic food purchase intentions than food safety attitudes, as illustrated in Table 6.

This study contributed empirical evidence of the mediating role of organic labeling awareness and food safety attitudes in the relationship between green product awareness and organic food purchase intentions. Additionally, studies have also affirmed the influence of organic labeling awareness (Cagalj et al., 2016; Liu, Byles, et al., 2017; Purohit,

Table 6. Results of Hypotheses Testing.

DV	IV	Unstd.	SE.	C.R.	p-Value	Std.	R <sup>2</sup>
OL	GP	.285	.047	6.106	***	.361	.131
FS	GP	.216	.040	5.381	***	.334	.111
PI	GP	.082	.055	1.482	.138	.087	.211
	OL	.305	.066	4.647	***	.254	
	FS	.433	.086	5.057	***	.296	

Notes. DV = dependent variable; IV = independent variable; GP = green product awareness; PI = organic food purchase intention; OL = organic labeling awareness; FS = food safety attitudes.

\*\*\*p < .001.

Table 7. Results of Mediation Effects of Organic Labeling and Food Safety Attitude.

					Bootsti	apping	
		Product of coefficient		Bias corrected 95% CI		Percentile 95% CI	
Point estimate		SE	z-Value	Lower	Upper	Lower	Upper
Indirect effect							
GP->OL->PI	.087	0.031	2.806	0.035	0.158	0.033	0.156
GP->FS->PI	.093	0.029	3.207	0.049	0.160	0.044	0.157
Total indirect effect	.180	0.049	3.673	0.097	0.289	0.095	0.287
Direct effect							
GP->PI	.082	0.063	1.302	-0.049	0.200	-0.049	0.200
Total effect	.262	0.058	4.517	0.149	0.375	0.152	0.377
Indirect effect difference be	etween OL an	d FS					
IE differ	007	0.036	194	-0.076	0.062	-0.073	0.065

Note. This involved 1,000 bootstrap samples; the percentage of OL in the total indirect effect recorded 48.2%; the percentage of FS in the total indirect effect recorded 51.8%. GP=green product awareness; Pl=organic food purchase intention; OL=organic labeling awareness; FS=food safety attitudes; IEdiffer=the difference in the indirect effect between organic labeling awareness and food safety attitudes.

2012) and food safety attitudes (Feng et al., 2012; Hsu et al., 2016; Yin et al., 2016) on consumers' organic food purchase intentions. Consequently, the study highlighted two emerging themes concerning consumers' purchase intentions relating to why and how consumers' organic food purchase intentions are influenced.

First, in the current food market in China, food safety issues seriously influence consumers' purchase intention. Chinese farmers normally use a lot of fertilizer and insecticides in cultivation to produce a high volume of agricultural food. However, after the milk formula scandal in 2008, Chinese consumers usually possess a strong sense of food safety for their purchases. Furthermore, food safety incidents occur in China from time to time. For example, in 2020, one food safety incident, called fermented corn noodles, caused nine deaths (Singh, 2020). In 2017, it was reported that a refinery adopted rotting pig carcasses to make edible oil in Guangzhou (Richards, 2017). As such, food safety is a priority concern for Chinese consumers in food purchases. The findings concluded that the food safety attitudes directly impacted organic food purchase intentions, which is in line with previous studies (Feng et al., 2012; Langiano et al., 2012; Yeung & Yee, 2012).

Second, organic labeling provides credibility for organic food consumption (Castka & Corbett, 2016; Liu, Yan, et al., 2017; Sogari et al., 2015). Previous studies indicated that organic labeling influenced consumers' organic food purchase intention and behavior because of trust (Eyinade et al., 2021; Khare et al., 2013; Lee et al., 2018; Liang, 2016; Teng & Wang, 2015). Expressly, on behalf of suppliers and regulators, organic labeling guarantees the safety and quality of organic foods (Eyinade et al., 2021). Thus, sellers must have organic labeling on their foods in the marketplace because organic labeling is a symbol of trust, and customers' trust in organic food purchases is essential (Britwum et al., 2021; Eyinade et al., 2021; Lee et al., 2018). The findings echoed previous studies (Borin et al., 2011; Liang, 2016; Purohit, 2012), which demonstrated that organic labeling directly affects consumers' organic food purchase intention. Also, consumers' green product awareness affects their awareness of organic labeling toward organic food purchase intention.

However, this study found that consumers' awareness failed to affect organic food purchase intention. Previous studies indicated that consumers' attitude and awareness of green products, reflecting their attitude and knowledge of environmental, health, and safety, affect green products

purchase (Chen et al., 2018; Feng et al., 2012; Liang, 2016; Sondhi, 2014; Yin et al., 2016). The study showed that even if consumers are aware of green products, they might not purchase organic foods because of other contextual factors. As mentioned above, numerous food safety incidents happened in China. Chinese consumers with organic food awareness tend to purchase these organic foods accredited via organic labeling to guarantee food safety (Feng et al., 2012; Yin et al., 2016).

Consequently, the findings revealed food safety attitudes and organic labeling awareness to be factors driving consumers' organic food purchase intentions in China. Consumers concerned about food safety are likely to purchase organic foods. Consumers distinguished organic foods from other foods based on the display of organic labeling. The findings indicate that food safety attitudes and organic labeling awareness directly influenced consumers' organic food purchase intentions when they were aware of green products. Without either of these factors, consumers are less likely to have the intention to purchase organic foods.

In conclusion, consumers in China consider food safety when making purchasing decisions. The knowledge of green products awareness and organic labeling awareness stimulates consumers' intentions to purchase organic foods. These findings prove Ajzen (1991) theoretical perspective on the relationship between awareness, attitudes, and intentions, which influence this relationship with intention and would likely result in related behaviors or the realization of intentions. Therefore, green product awareness can be perceived as an initial step for influencing consumers' purchase intentions and, eventually. This study demonstrated the translation of beliefs (green product awareness) into favorable attitudes among consumers toward purchasing organic foods through organic labeling awareness and food safety attitudes.

To enhance consumers' organic food purchase intentions, consumers must be equipped with a basic knowledge of green products and the ability to identify green products in the market. In other words, consumers should be able to identify organic foods in the market. Moreover, food manufacturers should illustrate how green products can be associated with food safety and how organic labeling reflects food safety standards in terms of production and manufacturing processes to motivate these consumers to purchase organic foods. Through organic labeling, these manufacturers should take the opportunity to convince consumers to purchase organic products because of environmental protection and health consideration.

## **Limitations and Further Research**

This study has two limitations. First, the majority of research samples is from the young generation. We assume that young respondents are more easily reached at shopping malls and residential areas. Second, this study only explored the factors

influencing their organic food purchase intentions, which excluded some other potential factors from our research framework. Therefore, it is recommended that future studies can research consumers in other cities or other countries for cross-comparison. Second, future studies can assess other marketing variables, such as promotion and distribution channels, on consumers' green purchase intentions. Third, demographic profile attributes, such as sex, education level, and income, might influence organic food consumption and, hence, could be considered in future research.

## **Declaration of Conflicting Interests**

The author(s) declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

## **Funding**

The author(s) disclosed receipt of the following financial support for the research, authorship, and/or publication of this article: This research is supported by the Philosophy and Social Science Planning Project of Guangdong Province [Grant Number: GD18CGL05]. This manuscript was edited by Wallace Academic Editing.

#### **ORCID** iDs

Wong Ming Wong https://orcid.org/0000-0001-8978-0506 Shian-Yang Tzeng https://orcid.org/0000-0002-8167-8483

#### References

- Ajzen, I. (1991). The theory of planned behavior. *Organizational Behavior and Human Decision Processes*, 50(2), 179–211. https://doi.org/10.1016/0749-5978(91)90020-t
- Ajzen, I., & Kruglanski, A. W. (2019). Reasoned action in the service of goal pursuit. *Psychological Review*, 126(5), 774–786. https://doi.org/10.1037/rev0000155
- Anderson, J. C., & Gerbing, D. W. (1988). Structural equation modeling in practice: A review and recommended two-step approach. *Psychological Bulletin*, 103(3), 411–423. https://doi. org/10.1037/0033-2909.103.3.411
- Barber, N., Kuo, P., Bishop, M., & Goodman, R. (2012). Measuring psychographics to assess purchase intention and willingness to pay. *Journal of Consumer Marketing*, 29(4), 280–292. https:// doi.org/10.1108/07363761211237353
- Boobalan, K., Nachimuthu, G. S., & Sivakumaran, B. (2021). Understanding the psychological benefits in organic consumerism: An empirical exploration. *Food Quality and Preference*, 87, 104070. https://doi.org/10.1016/j.foodqual.2020.104070
- Borin, N., Cerf, D. C., & Krishnan, R. (2011). Consumer effects of environmental impact in product labeling. *Journal of Consumer Marketing*, 28(1), 76–86. https://doi.org/10.1108/07363761111101976
- Borin, N., Lindsey-Mullikin, J., & Krishnan, R. (2013). An analysis of consumer reactions to green strategies. *Journal of Product & Brand Management*, 22(2), 118–128. https://doi.org/10.1108/10610421311320997
- Britwum, K., Bernard, J. C., & Albrecht, S. E. (2021). Does importance influence confidence in organic food attributes? *Food Quality and Preference*, 87, 104056. https://doi.org/10.1016/j.foodqual.2020.104056

Byrne, B. M. (2010). Structural equation modeling with AMOS: Basic concepts, applications, and programming (2nd ed.). Routledge.

- Cagalj, M., Haas, R., & Morawetz, U. B. (2016). Effects of quality claims on willingness to pay for organic food. *British Food Journal*, 118(9), 2218–2233. https://doi.org/10.1108/bfj-11-2015-0453
- Castka, P., & Corbett, C. J. (2016). Governance of Eco-Labels: Expert opinion and media coverage. *Journal of Business Ethics*, 135(2), 309–326. https://doi.org/10.1007/s10551-014-2474-3
- Chen, C.-C., Chen, C.-W., & Tung, Y.-C. (2018). Exploring the consumer behavior of intention to purchase green products in belt and road countries: An empirical analysis. *Sustainability*, *10*(3), 854. https://doi.org/10.3390/su10030854
- Cheng, R., Mantovani, A., & Frazzoli, C. (2017). Analysis of food safety and security challenges in emerging African food producing areas through a one health lens: The dairy chains in Mali. *Journal of Food Protection*, 80(1), 57–67. https://doi.org/10.4315/0362-028X.JFP-15-561
- Chin, W. W. (1998). Commentary: Issues and opinion on structural equation modeling. *MIS Quarterly*, 22(1), vii–xvi. http://www.jstor.org/stable/249674
- Cucchiara, C., Kwon, S., & Ha, S. (2015). Message framing and consumer responses to organic seafood labeling. *British Food Journal*, 117(5), 1547–1563. https://doi.org/10.1108/bfj-07-2014-0261
- Dahlstrom, R. (2011). *Green marketing management*. South-Western Cengage Learning.
- Daxue Consulting. (2016). *Green & organic food in China: A growing market*. http://daxueconsulting.com/green-organic-food-in-china/
- De-Magistris, T., & Gracia, A. (2016). Consumers' willingness to pay for light, organic and PDO cheese. *British Food Journal*, 118(3), 560–571. https://doi.org/10.1108/BFJ-09-2015-0322
- Durif, F., Boivin, C., & Julien, C. (2010). In search of a green product definition. *Innovative Marketing*, 6(1), 25–33.
- Eyinade, G. A., Mushunje, A., & Yusuf, S. F. G. (2021). The willingness to consume organic food: A review. *Food and Agricultural Immunology*, *32*(1), 78–104. https://doi.org/10.1080/09540105.2021.1874885
- Feng, H., Feng, J., Tian, D., & Mu, W. (2012). Consumers' perceptions of quality and safety for grape products. *British Food Journal*, *114*(11), 1587–1598. https://doi.org/10.1108/00070701211273054
- Fornell, C., & Larcker, D. F. (1981). Evaluating structural equation models with unobservable variables and measurement error. *Journal of Marketing Research*, *18*(1), 39–50. https://doi.org/10.1177/002224378101800104
- Fritz, M. S., & Mackinnon, D. P. (2007). Required sample size to detect the mediated effect. *Psychological Science*, *18*(3), 233–239. https://doi.org/10.1111/j.1467-9280.2007.01882.x
- Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2019).
  Multivariate data analysis (8th ed.). Cengage.
- Hayes, A. F. (2009). Beyond Baron and Kenny: Statistical mediation analysis in the New Millennium. *Communication Monographs*, 76(4), 408–420. https://doi.org/10.1080/03637 750903310360
- Heinze, K. (2018). *China One of the top 4 organic markets world-wide*. http://organic-market.info/news-in-brief-and-reports-article/china-one-of-the-top-4-organic-markets-worldwide.html

Hooper, D., Coughlan, J. P., & Mullen, M. R. (2008). Structural equation modelling: Guidelines for determining model fit. Electronic Journal of Business Research Methods, 6(1), 53–60.

- Hsu, S.-Y., Chang, C.-C., & Lin, T. T. (2016). An analysis of purchase intentions toward organic food on health consciousness and food safety with/under structural equation modeling. *British Food Journal*, 118(1), 200–216. https://doi.org/10.1108/bfj-11-2014-0376
- Irandoust, M. (2016). Modelling consumers' demand for organic food products: The Swedish experience. *International Journal of Food and Agricultural Economics*, 4(3), 77–89.
- Jackson, D. L., Gillaspy, J. A., & Purc-Stephenson, R. (2009). Reporting practices in confirmatory factor analysis: An overview and some recommendations. *Psychological Methods*, 14(1), 6–23. https://doi.org/10.1037/a0014694
- Jenkins, N. (2014, July 21). In China, McDonald's, KFC and Pizza Hut probe expired-meat supply. *Time*. https://time. com/3010631/mcdonalds-kfc-pizza-hut-china-expired-meat-shanghai-husi-food/
- Jeyakumar Nathan, R., Victor, V., Popp, J., Fekete-Farkas, M., & Oláh, J. (2021). Food innovation adoption and organic food consumerism—A Cross National Study between Malaysia and Hungary. Foods, 10(2), 363. https://www.mdpi.com/2304-8158/10/2/363
- Joshi, Y., & Rahman, Z. (2015). Factors affecting green purchase behaviour and future research directions. *International Strategic Management Review*, 3(1–2), 128–143. https://doi.org/10.1016/j.ism.2015.04.001
- Khare, A., Mukerjee, S., & Goyal, T. (2013). Social influence and green marketing: An exploratory study on Indian consumers. *Journal of Customer Behaviour*, 12(4), 361–381. https://doi. org/10.1362/147539213x13875568505903
- Kolenikov, S., & Bollen, K. A. (2012). Testing negative error variances: Is a Heywood case a symptom of misspecification? Sociological Methods & Research, 41(1), 124–167. https://doi.org/10.1177/0049124112442138
- Kouy, S., Sangkumchaliang, P., & Aditto, S. (2016). Consumers' attitude and intention to purchase organic goods in Cambodia. *International Business Journal*, *21*(4), 328–341.
- Langiano, E., Ferrara, M., Lanni, L., Viscardi, V., Abbatecola, A. M., & De Vito, E. (2012). Food safety at home: Knowledge and practices of consumers. *Zeitschrift fur Gesundheitswissenschaften*, 20(1), 47–57. https://doi.org/10.1007/s10389-011-0437-z
- Lee, H.-C., Chang, C.-T., Cheng, Z.-H., & Chen, Y.-T. (2018).
  Will an organic label always increase food consumption? It depends on food type and consumer differences in health locus of control. Food Quality and Preference, 63, 88–96. https://doi.org/10.1016/j.foodqual.2017.08.002
- Li, Y., & Zhong, C. (2017). Factors driving consumption behavior for green aquatic products. *British Food Journal*, 119(7), 1442–1458. https://doi.org/10.1108/bfj-10-2016-0456
- Liang, R.-D. (2016). Predicting intentions to purchase organic food: The moderating effects of organic food prices. *British Food Journal*, 118(1), 183–199.
- Liu, H., Byles, J. E., Xu, X., Zhang, M., Wu, X., & Hall, J. J. (2017). Evaluation of successful aging among older people in China: Results from China health and retirement longitudinal study. *Geriatrics and Gerontology International*, 17(8), 1183–1190. https://doi.org/10.1111/ggi.12848

Liu, Q., Yan, Z., & Zhou, J. (2017). Consumer choices and motives for eco-labeled products in China: An empirical analysis based on the choice experiment. *Sustainability*, 9(3), 331. https://doi. org/10.3390/su9030331

- MacKinnon, D. P., Lockwood, C. M., Hoffman, J. M., West, S. G., & Sheets, V. (2002). A comparison of methods to test mediation and other intervening variable effects. *Psychological Methods*, 7(1), 83–104. https://doi.org/10.1037/1082-989x.7.1.83
- Maichum, K., Parichatnon, S., & Peng, K.-C. (2016). Application of the extended theory of planned behavior model to investigate purchase intention of green products among Thai consumers. *Sustainability*, 8(10), 1077. https://doi.org/10.3390/su8101077
- Mancini, P., Marchini, A., & Simeone, M. (2017). Which are the sustainable attributes affecting the real consumption behaviour? Consumer understanding and choices. *British Food Journal*, 119(8), 1839–1853. https://doi.org/10.1108/bfj-11-2016-0574
- McCarthy, B., Liu, H. B., & Chen, T. (2016). Innovations in the agro-food system. *British Food Journal*, *118*(6), 1334–1349. https://doi.org/10.1108/bfj-10-2015-0375
- McDonald, R. P., & Ho, M. H. (2002). Principles and practice in reporting structural equation analyses. *Psychological Methods*, 7(1), 64–82. https://doi.org/10.1037/1082-989X.7.1.64
- Meemken, E.-M., & Qaim, M. (2018). Organic agriculture, food security, and the environment. *Annual Review of Resource Economics*, 10(1), 39–63. https://doi.org/10.1146/annurevresource-100517-023252
- Misra, R., & Singh, D. (2016). An analysis of factors affecting growth of organic food. *British Food Journal*, 118(9), 2308–2325. https://doi.org/10.1108/bfj-02-2016-0080
- Nuttavuthisit, K., & Thøgersen, J. (2017). The importance of consumer trust for the emergence of a market for green products: The case of organic food. *Journal of Business Ethics*, *140*(2), 323–337. https://doi.org/10.1007/s10551-015-2690-5
- Oliver, J. D., & Lee, S. (2010). Hybrid car purchase intentions: A cross-cultural analysis. *Journal of Consumer Marketing*, *27*(2), 96–103. https://doi.org/10.1108/07363761011027204
- Organic Trade Association. (2018a). Global organic trade guide: China. https://globalorganictrade.com/country/china
- Organic Trade Association. (2018b). Global organic trade guide: United States of America. https://globalorganictrade.com/country/united-states-america
- Ottman, J. A. (2004). *Green marketing: Opportunity for innovation* (2nd ed.). BookSurge.
- Ottman, J. A. (2011). The new rules of green marketing: Strategic, tools, and inspiration for sustainable branding. Berrett-Koehler.
- Polenzani, B., Riganelli, C., & Marchini, A. (2020). Sustainability perception of local extra virgin olive oil and consumers' attitude: A new Italian perspective. *Sustainability*, *12*(3), 920. https://www.mdpi.com/2071-1050/12/3/920
- Purohit, H. C. (2012). Product positioning and consumer attitude towards eco-friendly labeling and advertisement: An analytical study. *Journal of Management Research*, 12(3), 153–162.
- Quah, S.-H., & Tan, A. K. G. (2009). Consumer purchase decisions of organic food products: An ethnic analysis. *Journal of*

- International Consumer Marketing, 22(1), 47–58. https://doi.org/10.1080/08961530902844949
- Ramzy, A., & Yang, L. (2008, September 16). Tainted-baby-milk scandal in China. *Time*. http://content.time.com/time/world/ article/0,8599,1841535,00.html
- Richards, J. (2017). Rotting pig carcasses turned into oil in Guangzhou. That's. https://www.thatsmags.com/guangzhou/ post/19810/zengcheng-factory-caught-turning-rotting-pig-carcasses-into-oil
- Singh, N. (2020). Family of nine in China dies after eating pot of noodles. *Independent*. https://www.independent.co.uk/news/world/asia/family-china-killed-noodles-die-bongkrekic-acid-heilongjiang-jixi-b1201859.html
- Sogari, G., Corbo, C., Macconi, M., Menozzi, D., & Mora, C. (2015). Consumer attitude towards sustainable-labelled wine: An exploratory approach. *International Journal of Wine Business Research*, 27(4), 312–328. https://doi.org/10.1108/ IJWBR-12-2014-0053
- Sondhi, N. (2014). Assessing the organic potential of urban Indian consumers. *British Food Journal*, 116(12), 1864–1878.
- Suki, N. M. (2016). Green product purchase intention: Impact of green brands, attitude, and knowledge. *British Food Journal*, 118(12), 2893–2910. https://doi.org/10.1108/bfj-06-2016-0295
- TechSci Research. (2017). Global organic food market by product type (organic meat, poultry and dairy; organic fruits and vegetables; organic processed food; etc.), by region (Europe, North America, Asia-Pacific, etc.), competition forecast and opportunities, 2012–2022. https://www.researchandmarkets.com/reports/4896410/global-organic-food-market-by-product-type
- Teng, C.-C., & Wang, Y.-M. (2015). Decisional factors driving organic food consumption. *British Food Journal*, 117(3), 1066–1081. https://doi.org/10.1108/bfj-12-2013-0361
- Thøgersen, J., Pedersen, S., Paternoga, M., Schwendel, E., & Aschemann-Witzel, J. (2017). How important is country-of-origin for organic food consumers? A review of the literature and suggestions for future research. *British Food Journal*, 119(3), 542–557. https://doi.org/10.1108/bfj-09-2016-0406
- Wang, E., & Gao, Z. (2017). Chinese consumer quality perception and preference of traditional sustainable rice produced by the integrated rice–fish system. *Sustainability*, 9(12), 2282. https:// doi.org/10.3390/su9122282
- Wang, Y., Zhu, Z., & Chu, F. (2017). Organic vs. non-organic food products: Credence and price competition. *Sustainability*, 9(4), 545. https://doi.org/10.3390/su9040545
- Wong, M., & Zeng, X. Y. (2015). Price and quality of remanufactured products related to consumer behaviour. *International Journal of Trade and Global Markets*, 8(1), 17–26. https://doi.org/10.1504/ijtgm.2015.067970
- Yeung, R., & Yee, W. M. S. (2012). Food safety concern. *British Food Journal*, 114(1), 40–53. https://doi.org/10.1108/0007 0701211197356
- Yin, S., Chen, M., Chen, Y., Xu, Y., Zou, Z., & Wang, Y. (2016). Consumer trust in organic milk of different brands: The role of Chinese organic label. *British Food Journal*, 118(7), 1769– 1782. https://doi.org/10.1108/bfj-11-2015-0449